Manage Account Preferences Safely

Account & Troubleshooting · https://support.jansma.vip/docs/jansma-vip-ads/account-troubleshooting/manage-account-preferences-safely/

Preferences control the account and user-level behaviour available to your role. Review each setting in context before changing it because a preference can affect navigation, notifications, reporting or how other authorised users experience the workspace.

Before changing a preference

1. Confirm the advertising account shown in the header.
2. Identify whether the setting applies only to you or to the wider account.
3. Record the current value when the impact is not immediately reversible.
4. Check whether another team member depends on the existing behaviour.

Personal settings

Use your own profile and preference area for display, language, contact or notification choices offered by the platform. Keep contact information current, but add only what is required for account operation.

Account-level settings

Account settings can influence multiple users and connected inventory. Limit changes to authorised administrators and use the audit trail to verify who changed what and when.

After saving

- Reload the relevant screen and confirm the new value is active.
- Check a second view if the setting affects reporting or navigation.
- Tell affected collaborators when behaviour has changed.
- Revert promptly if the outcome differs from the documented intention.

If a preference is unavailable, it may be controlled by your role or service configuration. Do not work around access controls; contact Jansma VIP Support with the setting name and required business outcome.