Understand Jansma VIP CDN Statistics

CDN · https://support.jansma.vip/docs/vip-hosting/cdn/understanding-cdn-statistics-with-jansma-vip-hosting/

Jansma VIP CDN statistics provide a practical view of how requests reach your website and how much content is served through the delivery layer. Use the charts to understand traffic patterns, confirm that the CDN is active and spot changes that deserve investigation.

Open CDN statistics

1. Sign in to Jansma VIP Hosting.
2. Open the hosting package for the relevant website.
3. Go to the CDN or Edge Caching area.
4. Select the statistics view for the domain.
5. Choose the available reporting period and compare the results.

How to read the data

- **Requests** show how often visitors and automated clients requested eligible content.
- **Bandwidth or data transfer** indicates the volume delivered during the selected period.
- **Cached delivery** helps confirm that repeatable assets are being served by the CDN.
- **Origin delivery** can increase after a purge, a new deployment or when content is not cacheable.

Interpret trends, not isolated spikes

A single peak does not automatically indicate a problem. Marketing activity, software updates, search crawlers, image-heavy pages and legitimate visitor growth can all increase requests. Compare the same time range with website analytics and recent operational changes before drawing conclusions.

Statistics and visitor analytics differ

CDN statistics count technical requests for files and pages. A single visitor can generate many requests, so these figures will not exactly match sessions or users in an analytics platform. Use CDN data for delivery and capacity insight, and use consent-aware website analytics for visitor behaviour.

Troubleshooting

If no data appears, confirm that Edge Caching is enabled for the correct domain and allow time for new requests to be processed. Test the public website, refresh the reporting period and check again. For persistent gaps, contact Jansma VIP Support with the domain, reporting period and a screenshot of the empty or unexpected chart.