Configure a WordPress Website to Send Email Securely

E-Mail · https://support.jansma.vip/docs/vip-hosting/email/configure-a-wordpress-website-to-send-email-securely/

Configure WordPress to send transactional messages through an authenticated mailbox instead of relying on unauthenticated server mail. This improves reliability and gives you a clear sending identity.

What to do

1. Create or choose a dedicated mailbox in Jansma VIP Hosting.
2. Install a reputable SMTP configuration plugin in WordPress.
3. Enter the outgoing server hostname, mailbox address, password, secure port and encryption shown in your hosting email settings.
4. Send a test message and confirm both delivery and the visible From address.

Important checks

Use a From address on the same domain, enable authentication and keep credentials out of page content and public repositories. A contact-form submission is not a mailbox backup, so retain form entries where appropriate.

Troubleshooting

If authentication fails, re-enter the full mailbox address as the username, confirm the password and verify the selected port and encryption. If mail lands in spam, check SPF and DKIM before changing content.

If the issue continues, contact Jansma VIP Support with the domain, mailbox address, device or application used and the exact error message. Never send your password.