Create an Email Mailbox

E-Mail · https://support.jansma.vip/docs/vip-hosting/email/how-do-i-create-a-mailbox-on-jansma-vip-hosting/

Create a mailbox for a hosted domain from the Jansma VIP Hosting control panel, then configure webmail or an email application with the supplied settings.

Create the account

Open the hosting package and Email Accounts. Enter the mailbox name, set a strong unique password and confirm the storage or other available options.

Configure access

Use webmail or add the account to a mail client with the exact incoming and outgoing server settings shown in the control panel. Enable encrypted connections.

Verify delivery

Send controlled inbound and outbound tests. Check MX, SPF, DKIM and DMARC when messages fail or are classified incorrectly. DNS and mailbox provisioning can require a short processing period.

Need help?

If the result differs from the steps above, contact Jansma VIP Support with the domain or service involved and any non-sensitive error details. Do not send passwords or secret keys.