Set Up Jansma VIP Email on Android

E-Mail · https://support.jansma.vip/docs/vip-hosting/email/set-up-jansma-vip-email-on-android/

Connect an Android phone or tablet to your Jansma VIP mailbox using secure IMAP for incoming mail and authenticated SMTP for outgoing mail.

What to do

1. Open the device mail app and choose to add an account manually.
2. Enter the full email address and select IMAP.
3. Use the secure incoming hostname, port and encryption shown in your Jansma VIP Hosting email settings.
4. Configure the outgoing SMTP server with authentication enabled and the same full mailbox address.
5. Finish setup, send a test email and confirm that folders synchronise.

Important checks

IMAP is recommended when the mailbox is used on multiple devices. Use the full address as the username, accept only a valid certificate and leave mail on the server so changes stay synchronised.

Troubleshooting

If setup fails, test webmail first. Then check spelling, password, ports, encryption and whether the phone is blocking the connection through a VPN or restrictive network.

If the issue continues, contact Jansma VIP Support with the domain, mailbox address, device or application used and the exact error message. Never send your password.