Configure Application Email and Safe Runtime Diagnostics

Programming & PHP · https://support.jansma.vip/docs/vip-hosting/programming-php/configure-application-email-and-safe-runtime-diagnostics/

Application behaviour depends on the selected hosting platform and runtime. Use supported mail delivery and diagnostic settings rather than exposing errors or relying on legacy defaults.

Sending mail from a website

Configure the application to send through authenticated SMTP with a dedicated mailbox. Supply the secure hostname, port, encryption, full-address username and password from Jansma VIP Hosting. Keep credentials in protected environment configuration, not in public code. Test transactional messages and monitor bounce responses.

Classic ASP applications

Legacy ASP features such as parent paths and detailed error output can affect compatibility and security. Enable only the setting required by a trusted application and only on a compatible Windows hosting environment. Prefer explicit paths in maintained code. Detailed errors should be limited to controlled troubleshooting and disabled again before public use because they may reveal file paths, queries or configuration details.

Safe troubleshooting

- Reproduce the issue in a staging environment.
- Use server logs or restricted diagnostics instead of printing errors to visitors.
- Record the runtime version and the exact request that fails.
- Remove secrets and personal data before sharing a log excerpt with support.