Connect Integrations

Account & Settings · https://support.jansma.vip/docs/vip-reputation/account-settings/connect-integrations/

Connect the external services that power VIP Reputation. A correct integration setup keeps reviews, profile data, messaging channels and social publishing available from one Jansma VIP workspace.

Before you connect

- Use an account that is authorised to manage the relevant business profile.
- Confirm that you are connecting the correct business and location.
- Only grant the permissions required for the features you intend to use.

Review platforms

Open **Settings → Integrations** and select the review platform you want to connect. Google normally requires an authorised sign-in and profile selection. Other platforms may use either an authorised connection or the public URL of your business page. Follow the on-screen steps and confirm that the status changes to connected.

Messaging and social channels

Email and SMS availability depends on your account and plan. WhatsApp requires an eligible WhatsApp Business setup managed through Meta. Connected social channels can be used to publish selected review content; always verify that the business account, not a personal profile, is selected.

Final checks

- Check every connection for an active status.
- Send a controlled test before starting a larger campaign.
- Reconnect a service if its permission or account ownership changes.

Features vary by platform, region and subscription. If a connection fails, record the service name and non-sensitive error details, then contact Jansma VIP Support.