Review Message and Automation History

Account & Settings · https://support.jansma.vip/docs/vip-reputation/account-settings/review-message-and-automation-history/

History provides an audit trail for outbound review requests and supported automated actions inside VIP Reputation.

Message history

Search by contact, channel, request type or date to confirm what was sent and whether delivery succeeded. Failed delivery details can help identify invalid or outdated contact information.

Automation history

Review available AI activity such as sentiment analysis, reply generation, social captions or other supported actions. The exact categories depend on enabled features.

Usage visibility

Where token or usage data is shown, use it to understand which automations consume account resources. Compare activity with your plan limits before changing automation volume.

Operational review

Investigate unusual spikes, repeated failures or unexpected actions. History is an operational record; retain any separate records required by your own compliance obligations.

Need help with this feature? Contact Jansma VIP Support with the relevant account area, location and non-sensitive error details. Availability can depend on your plan, connected services and third-party platform rules.