Share Reviews on Social Media

Social Engagement · https://support.jansma.vip/docs/vip-reputation/social-engagement/share-reviews-on-social-media/

Turn strong customer feedback into useful social proof while keeping the customer context, connected account and brand presentation under control.

Connect the right channels

Connect only business-owned social profiles. Verify the account and destination page before authorising publishing permissions.

Create a review post

Select an appropriate review, choose the destination channel and review the generated visual and caption. Preserve the meaning of the original feedback and avoid adding unsupported claims.

Schedule or publish

Publish immediately only after checking the preview, or schedule the post for a suitable time. Platform-specific options can differ, so review every destination separately.

Manage published content

- Keep a record of what was shared.
- Correct or remove outdated content when required.
- Respect reviewer privacy and applicable platform rules.

Need help with this feature? Contact Jansma VIP Support with the relevant account area, location and non-sensitive error details. Availability can depend on your plan, connected services and third-party platform rules.